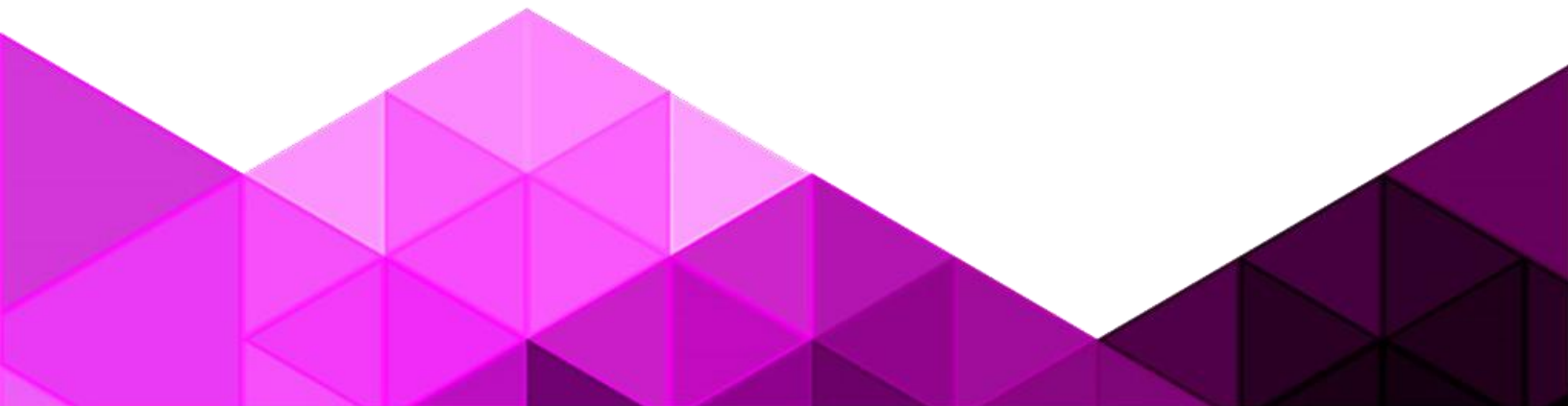# Simplify IT with Wise Global Solutions

At Wise Global Solutions, we provide cutting-edge Managed IT Services tailored to your business needs. Whether you're a small business looking for essential IT support or a growing enterprise in need of advanced security and backup solutions, we have a plan that fits.

Our expert team ensures your systems run smoothly, securely, and efficiently—so you can focus on what matters most: growing your business. With proactive monitoring, robust cloud backup options, and industry-leading security tools, we take the hassle out of IT management.

Discover a smarter way to manage your technology. Let Wise Global Solutions be your trusted IT partner.

Explore our plans inside and find the right fit for your business!

Wise Global Solutions - Managed IT Service Plans Comparison

Feature/Service	Standard Plan ($50/User)	Pro Plan ($75/User)	Enterprise Plan ($100/User)
24/7 Monitoring & Alerts	✅	✅	✅
Software Updates & Patch Management	✅	✅	✅
Basic Helpdesk Support (Business Hours)	✅ (5 tickets, first hour free, then $150/hr)	✅ (15 tickets, first hour free, then $150/hr)	✅ (Unlimited, first hour free, then $150/hr)
Remote Support (Managed Devices)	✅	✅	✅
Cloud Backup (Bacula)	✅ (100GB per user)	✅ (200GB per user)	✅ (500GB per user)
Cloud Backup (Syncthing)	❌	❌	✅
Email & Spam Filtering	✅	✅	✅
Network & Security Monitoring (NetLock RMM)	❌	✅	✅
Endpoint Protection (Wazuh)	❌	✅	✅
Advanced Threat Detection (via Wazuh Endpoint Protection)	❌	✅	✅
On-Site Support	✅ ($250/hr per session)	✅ ($250/hr per session)	✅ ($250/hr per session)

Vendor Management (3rd Party Software/Hardware)	❌	✅	✅
Cloud Service Management (M365, Google Workspace, etc.)	❌	✅	✅
Compliance Assistance (HIPAA, SOC2, etc.)	❌	❌	✅
Disaster Recovery & Business Continuity	❌	❌	✅
Virtual CIO & IT Strategy Planning	❌	❌	✅

Plan Breakdown

Standard Plan ($50/User) – Essential IT Support

Best for small businesses needing foundational IT support. Includes software updates, patch management, Bacula cloud backup (100GB), remote support for managed devices, and business-hours helpdesk support (5 tickets per month, first hour free per ticket, then $150/hr).

Pro Plan ($75/User) – Advanced Security & Support

Ideal for growing businesses that require proactive security and IT management. Adds Network & Security Monitoring (NetLock RMM), Endpoint Protection (Wazuh), advanced threat detection, and Bacula cloud backup (200GB). Comes with 15 helpdesk tickets per month (first hour free per ticket, then $150/hr).

Enterprise Plan ($100/User) – Full IT Management

Designed for businesses needing full-scale IT services, compliance support, disaster recovery, and strategic IT planning. Includes Bacula cloud backup (500GB) and Syncthing as another cloud backup option. Provides unlimited helpdesk support (first hour free per ticket, then $150/hr).

Your Success, Our Priority

At Wise Global Solutions, we go beyond day-to-day IT management to provide the additional services your business needs to thrive. Whether it's on-site support, weekend coverage, or competitive hourly rates for specialized projects, we're here when you need us most.

Beyond IT support, our expertise extends to:

✓ **Installation Development Lifecycle**

✓ **Application Packaging & Deployment**

✓ **Application Migration**

✓ **Custom Installation Development**

✓ **Improving Project Outcomes**

✓ **Installation & Packaging Best Practices**

✓ **On-Site Subject Matter Experts**

✓ **Designing Custom Software for Internal Business Functions**

✓ **Network Design & Optimization**

No matter the challenge, Wise Global Solutions delivers the knowledge, tools, and strategies to help your business succeed. Let's build a smarter, more efficient IT future—together.

CONTACT US TODAY TO GET STARTED!